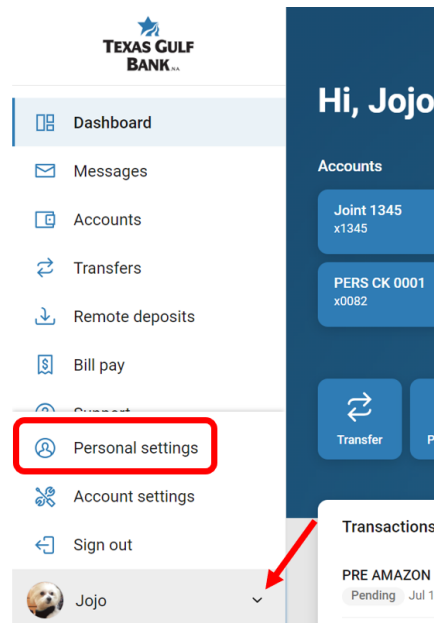


How to Change Your Address

Please note: Cash Management Online Banking Users must contact treasuryservices@texasgulfbank.com for address changes.

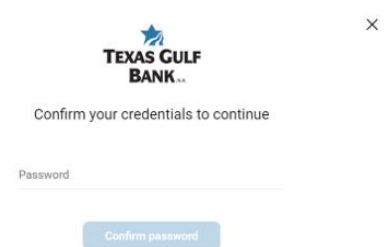
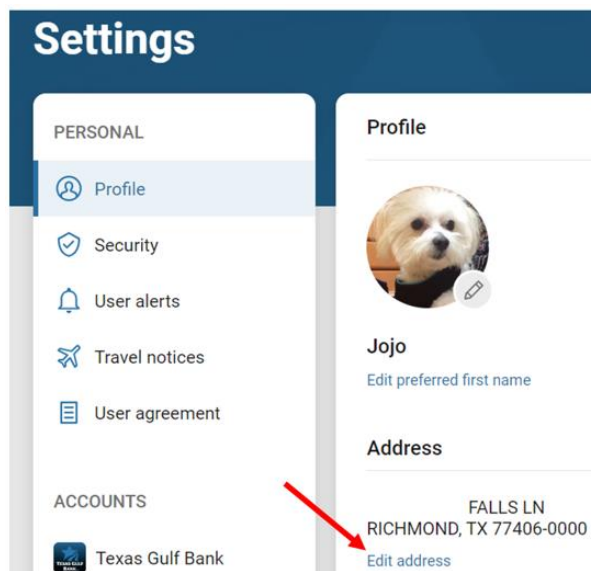
Log into online banking at <https://my.texasgulfbank.com/login>

Navigate to the bottom left corner of the screen and click on the **^ symbol** located next to your name. Then click on **Personal settings**.



Click on **Edit address**.

Enter in your credentials to confirm your password.



Input the new address information and click **Save**.

A Pending address change message will appear.

Address


Street address
123 Main St

Street address 2 (optional)

City RICHMOND	State TX	Zip 77406-0000
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Notes (optional)

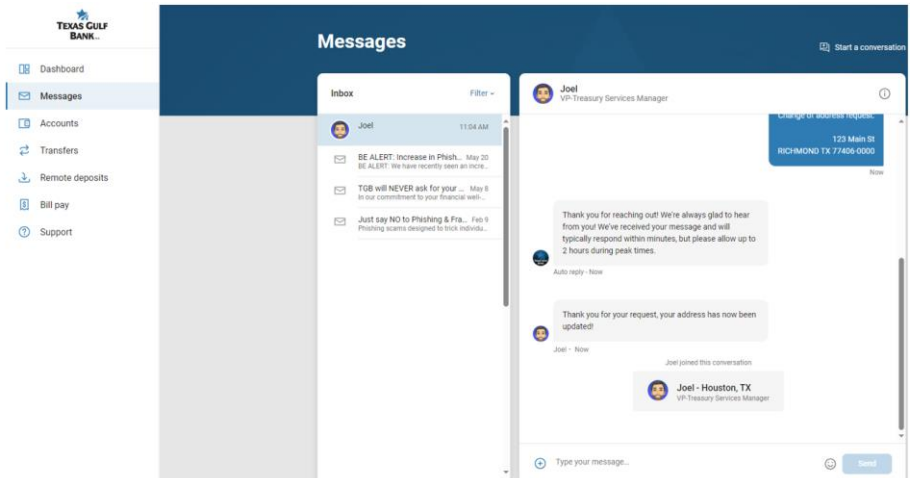
Cancel **Save**



Pending address change ✕

Your request to update your mailing address has been successfully submitted for approval. Hang tight while we review your request and get that updated on our end.

A chat conversation will automatically initiate with our Customer Service Team. You will receive a message when the request has been confirmed and completed.



The screenshot shows the 'Messages' section of the Texas Gulf Bank mobile app. On the left is a navigation menu with options: Dashboard, Messages (selected), Accounts, Transfers, Remote deposits, Bill pay, and Support. The main area displays an 'Inbox' with a message from 'Joel' at 11:04 AM. The message content includes: 'BE ALERT! Increase in Phish...', 'TOB will NEVER ask for your...', and 'Just say NO to Phishing & Fra...'. Below the message is an auto-reply: 'Thank you for reaching out! We're always glad to hear from you...'. A second message from 'Joel' says: 'Thank you for your request, your address has now been updated!'. At the bottom, a 'Send' button is visible next to a text input field.