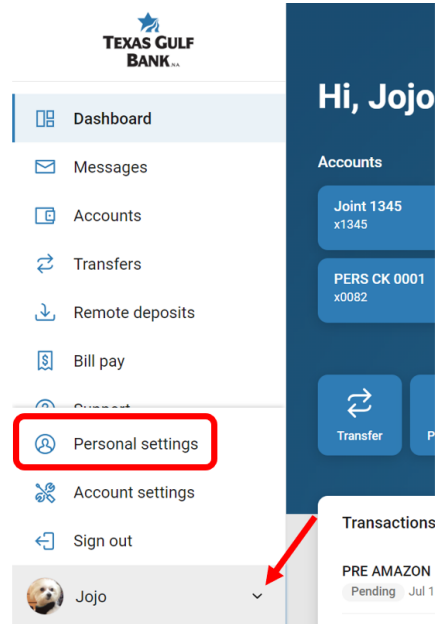


## How to Change Your Address

Please note: Cash Management Online Banking Users must contact [treasuryservices@texasgulfbank.com](mailto:treasuryservices@texasgulfbank.com) for address changes.

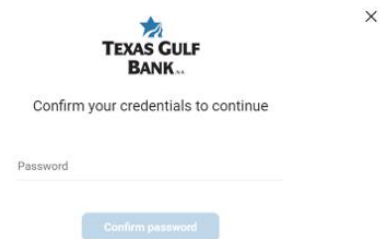
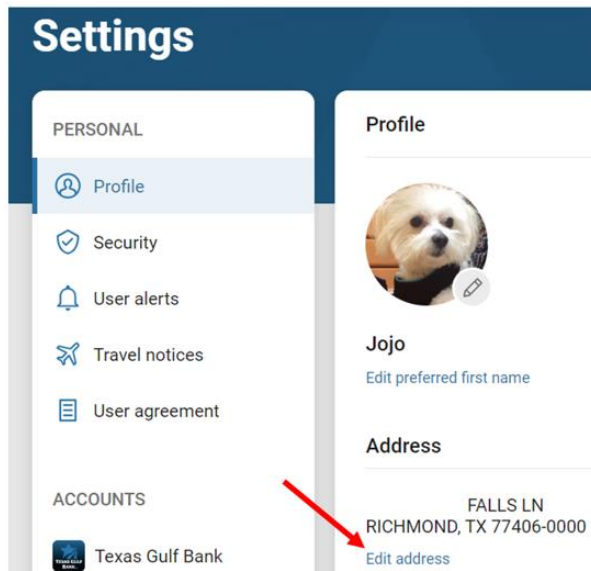
Log into online banking at <https://my.texasgulfbank.com/login>

Navigate to the bottom left corner of the screen and click on the ^ symbol located next to your name. Then click on **Personal settings**.



Click on **Edit address**.

Enter in your credentials to confirm your password.



Input the new address information and click **Save**.

A Pending address change message will appear.

### Address


Street address  
123 Main St

Street address 2 (optional)

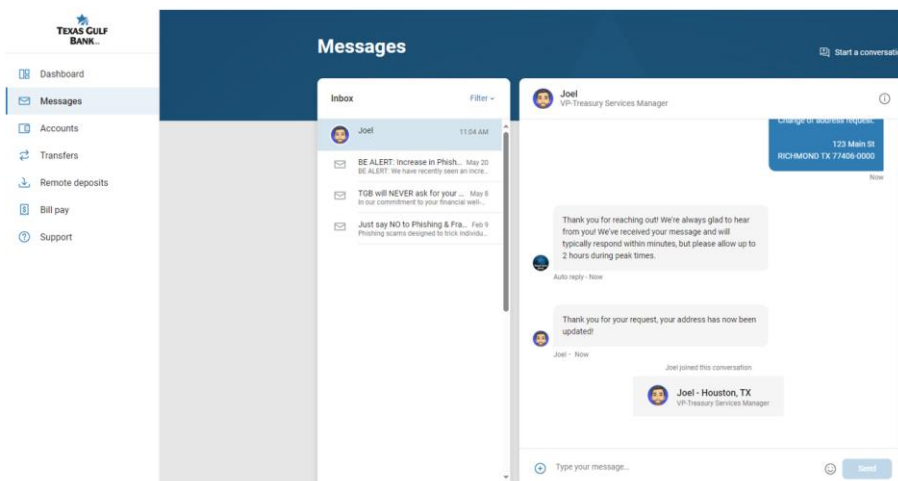
City RICHMOND State TX Zip 77406-0000

Notes (optional)

Cancel Save

 **Pending address change** ✕  
Your request to update your mailing address has been successfully submitted for approval. Hang tight while we review your request and get that updated on our end.

A chat conversation will automatically initiate with our Customer Service Team. You will receive a message when the request has been confirmed and completed.



The screenshot shows the Texas Gulf Bank Messages interface. On the left is a navigation menu with options: Dashboard, Messages, Accounts, Transfers, Remote deposits, Bill pay, and Support. The main area displays an 'Inbox' with a filter dropdown and a list of messages. The selected message is from 'Joel' at 11:04 AM, containing security alerts. To the right, a chat window is open with 'Joel - VP-Treasury Services Manager'. The chat history shows a confirmation message: 'Thank you for your request, your address has now been updated!'. The chat input field at the bottom contains the text 'Type your message...' and a 'Send' button.